Online Permit Submittal: SagesGov is LIVE!

City of LaGrange goes online for Electronic Plan Review, Permitting, and Licensing with SagesGov software

The City of LaGrange Community Development Department, along with Sages Networks Inc., will be implementing the **SagesGov** software for Electronic Plan Review, Online Permitting Mobile Inspections, and Licensing. The anticipated go live date is set for January 4, 2024.

The SagesGov integrated software solution will greatly increase our ability as a City to offer a One-Stop-Shop for Permitting, Planning & Zoning, Licensing & tracking inspections results. This will help the residents, business owners, contractors, builders, engineers, architects, and the development community to use a single online solution for all their permitting and licensing needs.

SagesGov is a comprehensive web-based, paperless, software solution that provides online submission of applications and plans, electronic plan review, real-time GIS validation of addresses & parcels, online fee payment, permit issuance, licensing, mobile inspections, real-time project status and information readily accessible throughout the review, permitting, inspections and licensing processes. SagesGov allows for automatic email and online communication between applicants and staff which can result in higher-quality customer service, efficiency and productivity. Residents, owners, and contractors can create a secure online account in the SagesGov portal to submit building permit, land development, and Business license applications, communicate with staff, and receive notifications throughout the review process.

Need to submit a new building permit application? Take a look at this

tutorial; https://youtu.be/rVeD5hFc-KI

HOW TO CREATE AN ACCOUNT - EXTERNAL USERS

Visit SagesGov. Click the Create New Account link to continue, then choose either the Company or

the Individual option.

Company/Firm Account

Quick Note: If you are part of a company, please check with others in your office to find out if your

company has a SagesGov account and the account has already been approved to work with

the City of LaGrange.

Complete all the required fields on this page and click Submit. Once the City of LaGrange reviews

and approves your access request, you will receive an email notifying you of the approval. You can

then log in using your username and password.

Individual User Account

Please note that an individual account is only meant for non-company users. Complete all the

required fields on this page and click Submit. Once the City of LaGrange reviews and approves your

access request, you will receive an email notifying you of the approval. You can then log in using

your username and password.

Do you already have a SagesGov account and have been approved with another jurisdiction?

The SagesGov product is used in multiple jurisdictions, and you do not need to create a new

SagesGov account for each jurisdiction you do business with. We have an easy way to request

access using a single username and password. Start on the **SagesGov** login page for the City of

LaGrange. Log in using your username, email address, and password. A dialog box opens, with the

list of jurisdictions in which you are registered. Click the blue "Request Access" button to send an

Access Request email to the City of LaGrange. The city will review and approve your request. This

can typically take a few hours or a day. You will receive an email from the city when your access

request is approved. Once approved, you can then log in using your username, email address, and

password.

Forgot Password?

If you forget your password, you may click the *"Forgot your password?"* link below the password field. This will bring you to a page where you can enter the email address you used when you created the SagesGov account. You must also click the checkbox to confirm that you are not a robot. Click "Submit" next. Clicking the link sent to your email address will take you to a page where you can reset your password. This link will be active for an hour, after which you will have to make your request again if you have not been able to reset your password in the allotted time.